Speed Boost Offer + FREE Whole Home Wi-Fi Guarantee

Terms & Conditions

1. FREE Whole Home Wi-Fi Guarantee is only available when you sign up to a Gigabit (1Gbps) package on a 24-month term contract. The Gigabit package is available at the promotional price of the Family 500 plan (£39.99/month).
2. This offer is available to new customers only.
3. At the end of the 24-month contract, your billing will revert to the standard monthly price for the Gigabit package and Whole Home W-Fi Guarantee.
4. This is a limited-time offer available from the 24th November 2025 and ends on the 1st December 2025. If your home is not ready for service by this date, we will honour the promotional price until your home is ready to be installed. *This does not apply to homes that are outside our current serviceable areas.*
5. By accepting this offer, you agree to have your services installed within 60 days of receiving an invitation to book an installation.
6. Additional services such as VoIP will be charged at the standard rates listed on our website and on your contract summary document.
7. By taking this offer you are also eligible for Switching Credit to help cover Early Termination Charges from your current provider.
8. Once your service is live, you can take advantage of our Refer a Friend offer for additional rewards. Separate terms apply.
9. We reserve the right to withdraw or amend this offer at any time without prior notice, including before the stated end date.
10. Early Termination Charges apply if you cancel your service before the end of the minimum term. See our standard T&Cs for full details.
11. This promotional offer operates in conjunction with our standard T&Cs, which are available on our website.

21st November 2025