2 Years Free Broadband – Terms and Conditions

1. Eligibility

This competition is open to residents aged 18 and over who live in a serviceable property that is ready for installation within the next 60 days. Employees of Highland Broadband (including their family members) or anyone else associated with this competition are not eligible to enter.

2. How to Enter

To claim the prize of 2 years of free broadband, you must be a local resident with a serviceable property. Entrants can confirm their eligibility by checking their availability on our website or asking a member of our team to check for them.

3. Prize

The prize consists of 2 years of free broadband with a 1Gbps connection. This prize is non-transferable.

- If you are already a customer, we will upgrade your services within 30 days.
- If you are not yet a customer, we will contact you within 7 days to arrange the installation and set up your account.
- The prize must be claimed and installation scheduled within 90 days of accepting the prize. It cannot be deferred or paused for a later date.

4. Additional Services

Any additional services you may require—such as Whole home Wi-Fi Guarantee or VoIP service will be charged at the standard rates listed on our website.

5. Use of Personal Data

By entering this competition, you agree to receive further communication from Highland Broadband regarding our services. Your data will be collected and processed in accordance with our Privacy Policy, which is available on our website. A confirmation email will be sent to you confirming that your data has been collected and that we will be in touch.

6. Promotional Use

By entering this competition, the winner agrees to the use of their name and image in promotional materials, including (but not limited to) social media, website posts, and advertisements.

7. Right to Amend or Cancel

Highland Broadband reserves the right to cancel or amend the competition and these Terms and Conditions at any time and without prior notice in the event of unforeseen circumstances. Any changes will be communicated to entrants via email.

8. Acceptance of Terms

By entering this competition, entrants agree to be bound by these Terms and Conditions. Prize winners also agree to Highland Broadband's standard Terms and Conditions, which will be

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arranged during the account setup. If you have any questions regarding these terms, please contact us before entering.

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